

# How the Police keep their staff resilient

Using online coaching, the Police help staff well-being and focus on prevention.



### The challenge

Maintaining well-being in a high-stress environment

The Police face several challenges in maintaining the mental resilience of their staff:

- The image of the Police has changed, and violence against officers has increased considerably. This brings challenges, as officers also face threats via social media, impacting their mental resilience and their families.
- Officers often find themselves amidst polarized groups with strong opinions. Maintaining neutrality in such situations adds mental pressure.
- Excessive deployment and increased working hours leave less room for individual officers to maintain their mental resilience.

### The solution

Online coaching sessions and preventive measures



The Police implemented:

- Anonymous one-on-one coaching sessions through Inuka Coaching, focusing on both personal and professional challenges.
- Employees completed a quick **self-scan to identify their mental state** and were provided with an opportunity to book online coaching sessions.
- This approach emphasized prevention, helping employees create **action plans** with their coaches.

### The results

#### **Improved Conversations**

The initiative significantly enhanced discussions about mental health and well-being within the team.

#### **Enhanced Support**

The majority of employees who participated felt better supported in both personal and work-related challenges.

#### Seamless Implementation

Employees easily conducted a quick self-scan and could immediately book coaching sessions online.

#### High Engagement

The pilot program saw strong participation, leading to meaningful personal and professional growth for employees.

#### **Preventive Action**

The initiative emphasized prevention, with employees creating effective action plans with their coaches to tackle challenges step by step.



## Achieving success: Key steps we took

By Johan Jasperse, Operations Expert at De Politie

Implemented anonymous one-on-one coaching sessions to provide a safe space for discussing personal and professional challenges.

Emphasized prevention through quick self-scans and early intervention.

Fostered open conversations about mental health and well-being within the team.

Partnered with Inuka to deliver these services seamlessly within the Police environment.



"The threshold for seeking help through Inuka Coaching is very low. Because the coach is anonymous, it is **easier to discuss** certain personal things. This way you can **come to solutions** you wouldn't have thought of yourself."

Anonymous Police Employee

## With Inuka, your employees can...

Find out how they are actually doing.



Talk to a coach to tackle their challenges.



Feel better within just 4 sessions.



Curious?

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